

In-Network Insurance Financial Policy

Flatland Psychiatry, PLLC

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We're glad you've chosen our practice for your care. To make billing easier, here's what you can expect when we bill your **in-network insurance**:

Insurance Billing

- As an in-network provider, we will bill your insurance company directly for covered services.
- Your insurance company will process the claim and let us know what they will pay.

Patient Responsibility

- You are responsible for any amounts your insurance requires, such as:
 - **Copayments** – usually due at the time of your visit.
 - **Deductibles** – if you have not yet met your yearly deductible, you may owe part or all of the visit cost.
 - **Coinsurance** – a percentage of the visit cost that your insurance requires you to pay.
- These amounts are determined by your insurance plan, not by our office.

Payment

- Copayments are collected at check-in.
- Once your insurance processes the claim, you may receive a bill from us for any deductible or coinsurance. Payment is due when you receive your statement.
- We accept credit or debit cards. Payment plans may be available if needed.

Follow up appointments will not be scheduled until your balance is paid in full if anything is owed.

Your Insurance Coverage

- Your insurance policy is a contract between you and your insurance company. While we will do our best to help, it is your responsibility to understand your benefits, including deductibles, copayments, and coinsurance.
- If you have questions about your coverage, please contact your insurance company directly.

Questions or Help

Our billing staff is here to help explain your statement or answer any questions you may have about the billing process.

Patient Name: _____

Signature: _____ **Date:** _____